



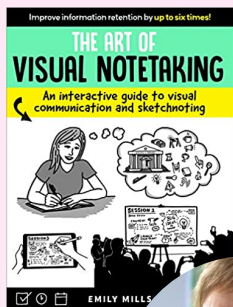
# WELCOME TO OUR BOOK CLUB!



Here at TICL, we are avid readers and we always look for opportunities to learn and grow. We thought we'd share what has helped us on this journey, take a look!

**DECEMBER 2020**

# RECOMMENDED - READS



## Recommendation from the MD

The Art of Visual Notetaking by Emily Mills is a great read for improving your usage of visuals in your everyday tasks. There is no ambiguity in visuals and developing this skill is an incredible communication tool.

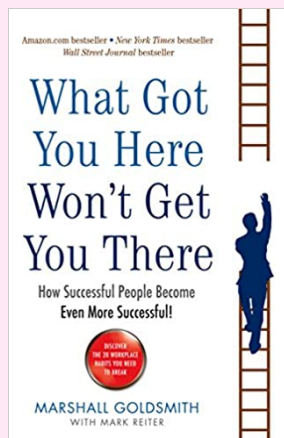


## QUOTE OF THE MONTH

"Until we can manage time, we can manage nothing else."

Peter Drucker

### For Growth...

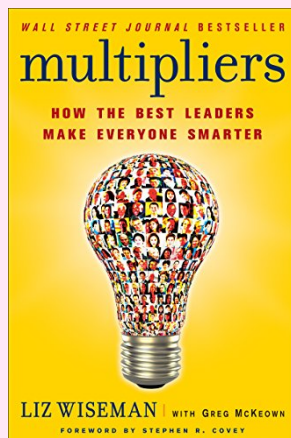


#### What Got You Here Won't Get You There

Marshall Goldsmith

The nuances of success can be minor. Learn about the behavioral habits of the successful.

### For Leadership...

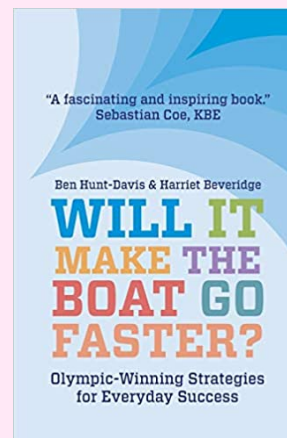


#### Multipliers: How the Best Leaders Make Everyone Smarter

Liz Wiseman

Learn to be an amplifier of those around you and get the very best out of your team.

### For Mindset...



#### Will It Make The Boat Go Faster?

Ben Hunt-Davis and Harriet Beveridge

Implementable goals, habits and actions for success from Olympian Ben Hunt-Davis.

## Quickfire Reads...

- Evolving Expectations: How's Your Customer Changing? - Forbes
- How to Avoid Rushing to Solutions When Problem-Solving - Harvard Business Review
- To Reduce Remote Team Burnout, Start Meetings With This One Simple Question - Forbes
- Managing Credit Control in a Global Crisis: 2008 vs 2020 - Hayley Monks, TICL

## Blog of the Month - TICL... The Eight Skills to Visual Working -

Pip Brown

The components of visual working and how to get started.



## Article of the Month - Current Events... Every Christmas movie needs more Dolly Parton -

The Week

Is Dolly Parton the real and tangible Christmas spirit everyone needs in 2020?



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# RECOMMENDED - WATCH & LISTEN



## **It's The Manager | Jim Clifton and Jim Harter**

A discussion of the changing world of work and the importance of management and the key skills for success.



## **Presenting with Confidence | Hayley Monks**

A short webinar on how to build confidence in presenting, with hints and tips on what has worked for our MD, Hayley.



## **How to practice effectively | Annie Bosler & Don Greene**

Practice makes perfect, but why is practice so important? This short video explains all things practice and how to become a master in the practice of practice.

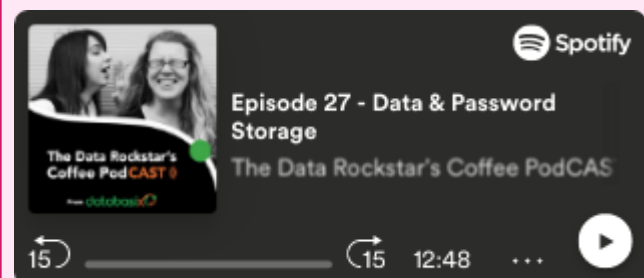
## For Leadership and Management...



## **Stepping into your Leadership Role | The Mind Your Business Podcast**

Discussing everything leadership with some great insights into management growth.

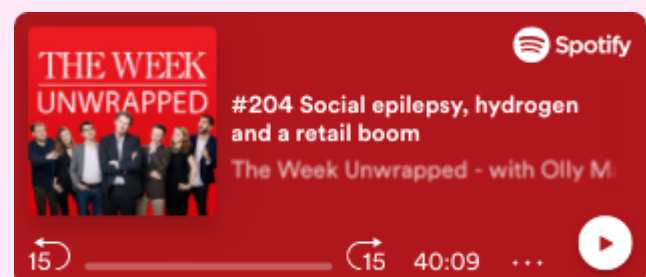
## For New Skills...



## **Data and Password Storage | The Data Rockstar's Coffee Podcast**

For those looking to firm up their online security; something that isn't often done until its too late.

## For Downtime...



## **#204 | The Week Unwrapped**

From hydrogen in German railways to the surprising retail boom, this fun podcasts brings you the news behind the headlines.



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